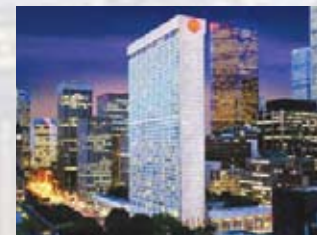


2008 MANAGE FOR SUCCESS



Date and Location:

November 16 - 18, 2008
Sheraton Centre Toronto • Toronto, Ontario
\$229 per night, single or double
(5% PST, 5% GST, and 3% DMF are additional)



Call Central Reservations at (888) 627-7175. A limited number of hotel rooms has been reserved at our reduced rate of \$229 per night. To receive the reduced rate, you must book your hotel room(s)

before October 15, 2008, and identify yourself as part of the Sullivan Healthcare Consulting Manage for Success training program.

Featuring picturesque waterfalls, gardens, and terraces, the four-diamond Sheraton Centre Toronto is a refreshing oasis among Toronto's downtown hotels. The superb location in the heart of the city's theatre and entertainment district puts Sheraton Centre just steps away from The Eaton Centre shopping mall and convenient to popular attractions.

Registration Fees:

\$995.00 per person, plus 5% GST (\$1,044.75 per person with tax included)

Register before October 15, 2008, and save \$100 per person (\$895 per person, plus 5% GST - \$939.75 per person with tax included)

Three or more registrants from one organization who register together save \$50 per person (\$945 per person, plus 5% GST - \$992.25 per person with tax included)

The Group Discount may be combined with the Early Bird Discount for groups of three or more registrants from one organization registering together before October 15, 2008.

Three Ways to Register:

- Register online:
www.sullivanconsulting.ca (Credit card payments only)
- Fax completed registration form to:
(519) 432-4783 • Attn: Program Coordinator
(Purchase order payments only)
- Mail completed form to:
Sullivan Healthcare Consulting Canada Co.
Attn: Program Coordinator
332 Central Avenue • London, Ontario N6B 2C8
(Payment by cheque or purchase order only)

Cancellations:

Cancellations and substitutions must be in writing and can be faxed to: (519) 432-4783.

Cancellations received on or before October 15, 2008:
A 50% refund will be issued.

Cancellations received after October 15, 2008:
No refund will be issued, but substitutions are permitted through November 7, 2008, at no charge.

Questions? Contact the Program Coordinator at (519) 432-9169, or by e-mail at seminars@sullivanhc.net.

Registration Form:

Hospital/Firm _____

Address _____

City _____ Province _____ Postal Code _____

Phone () _____ Fax () _____

Name _____ Position _____

E-mail _____

Name _____ Position _____

E-mail _____

Name _____ Position _____

E-mail _____

Payment Method:
 Cheque (enclosed) P.O. (enclosed)

Please visit the Events page at www.sullivanconsulting.ca to pay by credit card

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Manage for Success: *Critical Skills for Today's Perioperative Environment*



This intense two-day program is designed for:
Beginning managers, managers with limited perioperative background and experience, and senior perioperative nurses with strong leadership skills looking to transition into an exciting new career
The information is also valuable resource material for directors supporting the development of inexperienced candidates into excellent managers.

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Experts with “real-life” perioperative management experience will present information and materials designed to teach critical perioperative management skills, including:

- An understanding of the extensive breadth, scope, competencies, and expectations of the Perioperative Manager role with the skills to become a credible, trustworthy, efficient, and effective manager.
- Managing strategies that maximize success and credibility within the challenging interrelationships of a multi-professional surgical team in a high-cost, stressful, and time-sensitive environment.
- Skills to effectively and efficiently manage the day-to-day operations through high performing staff and teams.
- Techniques and skills to effectively acquire, maintain, and manage challenges, skill sets, educational needs, and staffing models while ensuring competent, effective staffing in the fast-paced perioperative environment.
- Time management guidance
- Getting the most out of meetings through confident use of meeting etiquette
- Business skills to manage your multimillion dollar perioperative business, including finances, staffing, materials and advancing technology.

- Recognizing and addressing the manager’s critical role in quality assurance and safety for both patients and the team.
- Providing comprehensive information, reading material, and recommended resources to continue learning post program.
- Assisting in developing post program networks for peer support, knowledge sharing of problem solving with successful strategies and techniques.

Topics Subject to Change

*All sessions were **very informative and relevant to OR management. It will greatly influence my leadership to be more visible, set limits, etc.***

— Past Manage for Success Participant

What Past Participants Say about Manage for Success

I enjoyed networking with the other nurse managers, directors, and clinical leaders. The information was informative and helpful. I can identify areas to improve on.

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This training program was very beneficial and of great use to new managers. As a manager with several years experience I did learn new information which I will use. I thoroughly enjoyed the sharing of ideas through the projects. It was very nice to have perioperative practice the focus in a management program.

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The Capstone Project was such a good information sharing project – the whole program proved to be a great networking opportunity and the diversity of the group made it more interesting.

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I thought this was an excellent conference. Very good information – some to be applied in immediate future. The reference book to review and go back to is especially helpful.

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I thoroughly enjoyed Muriel’s teaching style – great ideas and a humorous way of conveying them. I appreciated the hard work that went into the preparation.

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Nice to have affirmation that

- 1.) I am not alone!
- 2.) My OR is on a good track
- 3.) I have a lot to learn/improve but also realize what I DO know.

▪ ▪ ▪

Excellent course – the speakers really knew their stuff. So thankful to be given this opportunity and I will take so much back to my unit.

Muriel Shewchuk, RN, BScN, CPN(C)

Muriel Shewchuk is a registered nurse with over 42 years of operating room experience, most recently as Director of Surgical Suites. She successfully led the regionalization of surgical suites in seven hospitals, and has managed budget and staffing for surgical theatres and clinics with over 800 staff and 325 surgeons.

Ms. Shewchuk has been a part-time consultant for 27 years and has provided expertise in surgical nursing practice, administration, planning, surgical suite design, work flow, legal issues, administrative issues, and problem resolution. Ms. Shewchuk is acknowledged at the local, provincial, and national level for excellence in practice, education, leadership, and continuous practice standards and quality and has many awards.

SHC Background

SHC Canada provides a full complement of operational and management surgical services consulting options, comprehensive surgery benchmarking, seminars and training programs, and implementation management services. SHC directors and consultants have been involved in over 2,000 highly successful surgical services consulting and implementation engagements. The seminar speakers have presented over 120 high-quality, well-received surgical services consulting seminars and presentations over the past 25 years, with an emphasis on the surgery programs required to successfully address current and future surgical services issues and needs.

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