

2008 BEST PRACTICE SEMINAR

Date and Location:



May 29-30, 2008
Westin Harbour Castle,
Toronto, Ontario
\$239 Single or Double
(5% PST, 6% GST, and
3% DMF are additional.)

**If you would like to
make reservations at
The Westin Harbour**

Castle, please call (800) WESTIN-1 directly.

Located on the shores of scenic Lake Ontario, the Westin Harbour Castle offers the utmost in luxury and comfort for the business and leisure traveller. With spacious accommodations, a wide choice of on-site dining, and friendly service synonymous with the Westin name, you can rest assured your stay will be a memorable one.

Registration Fees:

Fees include the cost of instruction, all course materials, breakfasts, coffee breaks, and Day One lunch and reception.

\$750 per person, plus 5% GST (\$787.50 per person with tax included)

Register before April 29, 2008, and save \$50 per person (\$700 per person, plus 5% GST - \$735 per person with tax included)

Three or more registrants from one organization who register together save \$25 per person (\$725 per person, plus 5% GST - \$761.25 per person with tax included)

The Group Discount may be combined with the Early Bird Discount for groups of three or more registrants from one organization registering together before April 29, 2008.

Three Ways to Register:

• Register online:

www.sullivanconsulting.ca (Credit card payments only)

• Fax completed registration form with your purchase order number to:

(519) 432-4783 • Attn: Seminar Coordinator
(Purchase order payments only)

• Mail completed form to:

Sullivan Healthcare Consulting Canada Co.
Attn: Seminar Coordinator
332 Central Avenue • London, Ontario N6B 2C8
(Payment by cheque or purchase order only)

Cancellations:

Cancellations and substitutions must be in writing and can be faxed to: (519) 432-4783.

Cancellations received before May 23, 2008:

A 50% refund will be issued.

Cancellations received on or after May 23, 2008:

No refund will be issued, but substitutions are permitted through May 27, 2008, at no charge.

Questions? Contact the Seminar Coordinator at (519) 432-4783.

Registration Form:

Hospital/Firm _____

Address _____

City _____ Province _____ Postal Code _____

Phone (____) _____ Fax (____) _____

Name _____ Position _____

E-mail _____

Name _____ Position _____

E-mail _____

Name _____ Position _____

E-mail _____

Payment Method:

Cheque (enclosed) P.O. (enclosed)

Please visit the Seminars page at www.sullivanconsulting.ca to pay by credit card

SULLIVAN
Healthcare Consulting
Canada Co.

Perioperative Consulting Services
and Implementation Management

SULLIVAN

Healthcare Consulting
Canada Co.

“Best Practice” Perioperative Program Design

to Effectively Address Today’s Operating Room Issues, Demands, and Needs

*A Day and a Half Seminar Designed for Administrators, OR Managers, Surgeon Leadership,
Anesthesiologist Leadership, or a Hospital Team of Perioperative Leaders*

May 29-30, 2008 • Westin Harbour Castle • Toronto, Ontario



Learn how to achieve:

- An operationally effective perioperative program for surgeons, anesthesiologists, nurses, and patients
- Improved case and turnover time, and on-time case starts and schedules
- An effective organization structure
- OR Manager succession planning
- A successful surgery supply chain management program

- Efficient patient management
- Real-world schedule and block time management that works

And, SHC staff will discuss Canadian healthcare trends in these key areas:

- Surgery
- Benchmarking
- Ambulatory surgery



*"As a new manager of the perioperative suite, I found both days to be so valuable!
The expertise of the speakers was superb. Great opportunity to network
with others who work in periop suites."*

*"You have provided so much for us to think about.
I will recommend this seminar to other managers!! Great networking – I will be back!"*

*"This has been a wonderful learning opportunity. Great ideas to take back
and lots of things to implement. Great for networking with other
individuals. Hope to be able to attend again in the future!"*

*"One of the best, most informative and realistic seminars I have ever attended . . .
and I have been to many. I have a page full of ideas to take back."*

2008 SEMINAR SPEAKERS

Randy Heiser, BA, MA

Randall Heiser, President and CEO of SHC, is one of the leading surgery benchmark, scheduling, and management information system consultants on the North American continent. He has designed and managed national surgery benchmark systems in the U.S. and Canada, and has performed a wide range of OR operational improvement, surgery planning, OR facility, clinical, and marketing studies. Mr. Heiser is the principal designer of several widely-used surgery scheduling software programs.

Bill Bailey, BBA

Bill Bailey, Vice President, has over 20 years of perioperative knowledge and experience in both clinical and managerial positions. Mr. Bailey specializes in OR and materials management, sterile processing, OR scheduling, and information systems. He has developed and administered numerous assessments and implementation methodology in the areas of OR materials logistics, SPD and materials staff/management development, material inventory and cost control, and SPD operational effectiveness.

Muriel Shewchuk, Rn, BSN

Muriel Shewchuk is a registered nurse with over 42 years of operating room experience, most recently as Director of Surgical Suites. She successfully led the regionalization of surgical suites in seven hospitals, and has managed budget and staffing for surgical theatres for over 325 surgeons in operating rooms and clinics.

Ms. Shewchuk has been a part-time consultant for 27 years and has provided expertise in surgical nursing practice, administration, planning, surgical suite design, work flow, legal issues, administrative issues, and problem resolution. Ms. Shewchuk is acknowledged at the local, provincial, and national level for excellence in practice, education, leadership, and continuous practice standards and quality and has many awards.

and Guest Speakers

2008 AGENDA ...

Thursday, May 29, 2008

7:30 a.m. Registration and Breakfast

8:00 a.m. Welcome and Introduction

Session 1:

Current Trends and Expectations

Session 2a:

What is Current Benchmarking?

Session 2b:

Benchmarking in Action

Session 3:

Implementing an Effective
Organization Structure

Session 4:

Implementing an OR Manager
Succession Plan

Session 5

Effective Surgery Supply Chain
Management Programs

5:00 p.m. Reception

Sponsored by Sullivan Healthcare
Consulting Canada Co.

Friday, May 30, 2008

7:30 a.m. Breakfast

8:00 a.m. Sessions Begin

Session 6:

Effective Patient Preparation

Session 7:

Schedule and Block Time Management
in the Real World

Session 8:

Trends in Ambulatory Surgery

Question and Answer Session

12:00 p.m. Conclusion

SULLIVAN
Healthcare Consulting
Canada Co.

AGENDA SUBJECT TO CHANGE

SHC BACKGROUND ...

SHC Canada provides a full complement of operational and management surgical services consulting options, comprehensive surgery benchmarking, seminars and training programs geared to perioperative issues and needs, and implementation management services. SHC directors and consultants have been involved in over 2,000 highly successful surgical services

consulting and implementation engagements. The seminar speakers have presented over 120 high-quality, well received surgical services consulting seminars and presentations over the past 25 years, with an emphasis on the necessary surgery programs required to successfully address current and future surgical services issues and needs.

Other SHC EVENTS in 2008 ...

**Manage for Success: Critical Skills for Today's
Perioperative Environment**

November 16 - 18, 2008